

From: [Conor Dennehy](#)
To: [REDACTED]
Cc: [REDACTED]
Subject: [REDACTED]
Date: Tuesday 4 June 2019 16:08:04
Attachments: [Provider Assurance Report](#) [REDACTED]

[REDACTED]

Thank you for taking my call earlier. As discussed HIOA has received some information in relation to the above named centre/service and request that you review these issues with reference to the appropriate regulations as set out in the attached template.

Please provide us with information on how the registered provider, [REDACTED], have assured themselves that they are meeting these regulations.

Where you find that you are not meeting the standards/regulations, please include an improvement in the way described in the attached template.

Please return the completed form by email only by reply to this email by close of business on Tuesday 11 June 2019 while taking care to ensure that no resident is identifiable from any information returned.

In addition I would ask that you confirm the status of resident [REDACTED] from 1 November 2013 until they left the centre. Specifically can you confirm when the resident became and ceased to be a resident of the designated centre?

Regards

Conor Dennehy
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