

Paul Reid
Chief Executive
Health Service Executive
Dr Steeven's Hospital
Steevens' Lane
Dublin 8

Ref: MR/EMcC/PR/20220113

13 January 2022

Dear Paul,

**Concerns regarding the governance and management of social care
Community Healthcare Organisation 1 (CHO1)**

Thank you for your letter of 30 December 2021 to Phelim Quinn and please accept my apologies for the delay in responding. As you know Phelim retired as Chief Executive at the end of December so your letter was brought to my attention as the Interim Chief Executive.

I understand the requested meeting between the Chief Inspector and members of the HSE Community Operations team is organised for Tuesday 18 January 2022 at 12 mid-day. Given the seriousness of the issues under consideration, I am very supportive of this meeting and wish to hear the progress made by the HSE to date along with your plans for ongoing sustained improvements. To that end I will attend the meeting.

The HIQA representatives at this meeting will include:

- Máirín Ryan, Interim CEO
- Carol Grogan, Chief Inspector of Social Services
- Finbarr Colfer, Deputy Chief Inspector Older person

The Chief Inspector has advised me that she also intends to provide an update from the HIQA inspections that have commenced in CHO1 this week.

Yours sincerely,



DR MÁIRÍN RYAN
Interim Chief Executive